



ARES Pager voice mail setup and use

Metrocall (now USA Mobility) pager accounts used by Austin/Travis County ARES members *can* have the availability of voice mail. If you are paying for this service, the information below may help you to set up and check messages on your VM account.

If you lose your password, contact USA Mobility to have it reset. The office is at 5363 N IH 35 Austin, TX 787523-2428. phone of 512-451-6222. This is near CiCi's Pizza in the corner of Capital Plaza. This office serves only City of Austin Coalition pager accounts (that's us). **Calling the 800 phone number on the reference card doesn't work**, call this office or visit in person.

Normally, the default password for your voice mail account is set to the last 4 digits of your pager's phone number. Try this number first. The password can be changed, your personal greeting recorded, and message handling done using the commands shown below.

The image below can be printed then folded to create a business card sized pocket reference. First print and cut out the image below. Fold it left edge to right edge placing the unprinted sides of the paper against each other. Next, fold again top to bottom so the blue logo and the telephone dial pictures are on the outside.

HOW TO USE VOICE MESSAGING

1. Call your PAGER number
2. When you hear your greeting, IMMEDIATELY press
3. Enter your access code

FOR MAIN MENU FUNCTIONS, REFER TO THE REVERSE SIDE

<p>GENERAL FUNCTION COMMANDS</p> <ul style="list-style-type: none"> ▶ <input type="text" value="1"/> <input type="text" value="0"/> Return to main menu ▶ <input type="text" value="1"/> <input type="text" value="0"/> For help 	<p>1 7 TO CHANGE ACCESS CODE</p> <ul style="list-style-type: none"> ▶ <input type="text" value="3"/> + New code (4 to 8 digits) + <input type="text" value="#"/> ▶ <input type="text" value="4"/> To hear new code 	<p>1 1 TO CHANGE CUSTOM GREETING</p> <ul style="list-style-type: none"> ▶ <input type="text" value="3"/> <input type="text" value="0"/> Begin recording ▶ <input type="text" value="1"/> End recording ▶ <input type="text" value="4"/> <input type="text" value="0"/> Playback greeting
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<p>1 4 TO SELECT NUMERIC RETRIEVAL MENU</p> <ul style="list-style-type: none"> ▶ <input type="text" value="2"/> To delete message ▶ <input type="text" value="3"/> Play newest message ▶ <input type="text" value="4"/> Play oldest message ▶ <input type="text" value="5"/> Replay current message ▶ <input type="text" value="6"/> Play all messages ▶ <input type="text" value="7"/> Time & date stamp 	<p>1 3 TO SELECT MESSAGE FORWARDING MENU</p> <ul style="list-style-type: none"> ▶ <input type="text" value="4"/> Restore original message ▶ <input type="text" value="5"/> Play message ▶ <input type="text" value="6"/> Forward message ▶ <input type="text" value="7"/> Prepend message ▶ <input type="text" value="8"/> Record new message ▶ <input type="text" value="9"/> Append message
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NATIONAL CUSTOMER SERVICE CENTER
800-344-1004

METROCALL
AMERICA'S WIRELESS NETWORK

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VOICE MESSAGING USER'S GUIDE

AMERICA'S WIRELESS NETWORK
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Delete Message	<input type="text" value="1"/>	<input type="text" value="2"/> ABC	<input type="text" value="3"/> DEF	Play Newest Message
Play Oldest Message	<input type="text" value="4"/> GHI	<input type="text" value="5"/> JKL	<input type="text" value="6"/> MNO	Play All Messages
Replay Current Message	<input type="text" value="7"/> PRS	<input type="text" value="8"/> TUV	<input type="text" value="9"/> WXY	Reverse 5 Seconds
Time/Date Stamp	<input type="text" value="0"/> OPER	<input type="text" value="0"/> OPER	<input type="text" value="0"/> OPER	Forward 5 Seconds
Help	<input type="text" value="0"/> OPER	<input type="text" value="0"/> OPER	<input type="text" value="0"/> OPER	Exit System
				Undelete All Messages (During Current Call)